



OFFICE OF THE CITY MANAGER

April 24, 2014

To the Honorable City Council  
of the City of Pasadena

Mayor and Councilmembers:

**WEEKLY NEWSLETTER**

**1. FY 2015 CIP Discussions Begin on Monday, April 28<sup>th</sup>:**

There will be a joint Finance Committee/City Council meeting at 1:00 pm in the Council Chambers next Monday to begin the deliberations of the FY 2015 -2019 Capital Improvement Program Budget. The departments will present each of the categories in detail and discuss what is being recommended for funding in the coming fiscal year. The categories that will be covered on Monday include:

- Streets and Streetscapes
- Street Lighting
- Sewers and Storm Drains
- Parks and Natural Resources
- Arroyo Projects
- Municipal Buildings and Facilities
- Transportation
- Parking

**2. Digital Change-Over by Charter for Cable TV Subscribers:**

I have attached a memorandum from William Boyer, Public Information Officer, on Charter Communications moving forward with its "digital convergence" for cable subscribers. Charter intends to eliminate analog signals and go to encrypted, all-digital and HD signals that will require subscribers to have a set-top box that decodes the signals before viewing. Charter has also informed the City that it intends to "neighborhood" or cluster similar channels to put the overall program/station line-up in a more logical order. The City and Pasadena Community Access Corporation (PCAC) will be working with Charter to monitor the situation and to make sure the transition goes well for our residents.

The attached memorandum provides a brief overview on some key aspects of the switch which are taking effect this week and continuing on thereafter. Should you have any questions, please contact William Boyer at 626-744-4755. Constituents can contact PCAC by email at [info@pasadenamedia.org](mailto:info@pasadenamedia.org) or by visiting their website at [www.pasadenamedia.tv](http://www.pasadenamedia.tv).

### **3. Citizen Service Center Activity Report Update – March:**

I have attached the new Monthly Activity Report from Siobhan Foster, Director of Public Works that outlines the recent developments and metrics related to the operation of the Pasadena Citizen Service Center. The Pasadena Citizen Service Center is a powerful resource for addressing constituent needs. The Citizen Service Center is comprised of three elements:

- Pasadena Citizen Service Center Online Web Portal
- Mobile App for iPhone/Android
- “Live Answer” Call Center

The searchable Knowledge Base contains frequently asked questions (FAQs) about the programs and services offered by the City of Pasadena. The Service Request Module allows users to report code violations, graffiti, potholes, abandoned vehicles and more from the convenience of the web or Smartphone. Representatives at the “live answer” Call Center are available Monday through Friday from 8:00 am to 5:00 pm by calling (626) 744-7311, and can personally assist with information and service requests.

If you have any questions regarding this report or of the Pasadena Citizen Service Center in general, please contact Mandy Templeton, Pasadena Citizen Service Center Manager at (626) 744-7151. A full-color copy of the report can be found on the City’s website at: [http://cityofpasadena.net/csc/Monthly\\_Usage\\_Statistics/](http://cityofpasadena.net/csc/Monthly_Usage_Statistics/).

### **4. Rotating Public Art Exhibition Program Phase II Recent Installations:**

Two new public artworks were installed recently as part of the City’s Rotating Public Art Exhibition Program Phase II (see attached images). This brings the number of installations to ten in replacement of the inaugural artwork exhibitions that were installed in 2011. Based on positive community response to the Program, Phase II includes expanded sites at the Convention Center and on North Lake Avenue; the Program now includes 11 total sites throughout Pasadena. The following new artworks can currently be viewed at these Rotating Program sites:

- “*Sol Ray*” by Steve Rieman (at North Lake Avenue and Maple Street);
- “*#482 Rewind*” by John and Joe Dumbacher (at E. Sierra Madre Blvd. and New York Drive)

Installation of the remaining site will take place in early May 2014. All Phase II artworks will remain in place for a period of two years. The attached memorandum from Vincent Bertoni, Director of Planning and Community Development provides additional detailed information on the Rotating Public Art Exhibition Program.

## 5. Annual Grants Program Applications:

Applications for the City's Annual Grants Program are available online through the Cultural Affairs Division of the Planning & Community Development Department. The deadline to submit for all applicants is Thursday, May 15, 2013 by 5:00 p.m. According to Vincent Bertoni, Director of Planning & Community Development the Annual Grants Program provides support to local arts and culture organizations for projects and programs that reach Pasadena audiences and PUSD classrooms. Applicants may submit proposals in five categories: Arts & Culture I, II or III (based on organizational budget size), Arts Education, Festivals & Parades or Individual Artists Projects. All applicants are required to meet guideline requirements. A free series of technical assistance workshops for the public was held in early 2014 to improve grant writing skills and answer questions pertaining to the application process.

Funding for the Annual Grants Program is provided by the City of Pasadena. Grant awards are made to programs of quality as recommended by a panel of arts professionals to the Arts and Culture Commission. For more information and a calendar of current Grants Program funded events, visit: [www.cityofpasadena.net/arts](http://www.cityofpasadena.net/arts).

## 6. Bob Hope Airport Banner Contest Winner 2014:

The Arts and Culture Commission has selected the winning entry of student artwork for the 7<sup>th</sup> annual Bob Hope Airport "**Tower Banner**" Contest. Each year, high school students from Pasadena, Burbank and Glendale are invited by the Airport Authority to submit their artwork designs in competition for exhibition on the Airport's historic airport tower. According to Vincent Bertoni, Director of Planning and Community Development, the three winning banner designs, one from each school district, will each be exhibited for three months to an audience of over a million travelers and airport visitors. This year's contest theme was "**Skies of Freedom.**" A \$3,000 award is given to each participating school district to support and promote arts education programs.

The selection panel included two Arts and Culture Commissioners and a community arts representative. Please see the attached photo of the 1<sup>st</sup> place PUSD student design and the names of 2<sup>nd</sup> and 3<sup>rd</sup> place students.

## 7. List of Current Planning Projects – Update:

I have attached from Vincent Bertoni, Director of Planning and Community Development a list of new current planning (zoning) projects submitted between March 25, 2014 and April 18, 2014. Also attached is a list of major active zoning projects and master plans as of April 18, 2014. A major project includes those with 25 or more residential units and/or 25,000 square feet of non-residential space. Planned Developments and Master Plans are also included. If you have any questions on cases, please contact Kelvin Parker, Zoning Administrator, at extension 7124.

8. **The San Gabriel Valley Council of Governments and the Upper San Gabriel Valley Municipal Water District Presents - Water 101:**

I have attached a flyer from the San Gabriel Valley Council of Governments (COG) and the Upper San Gabriel Valley Municipal Water District. This provides yet another resource for learning about the statewide drought and other water related issues. Water 101 will be held on Tuesday, April 29, 2014, from 9 a.m. to noon, at the Upper District Board Room, 602 E. Huntington Drive, Suite B, Monrovia, CA 91016. The COG encourages elected officials to attend and you can register at [csims@sgvcog.org](mailto:csims@sgvcog.org) to confirm your attendance.

Respectfully submitted,



**JULIE A. GUTIERREZ**  
Assistant City Manager

JAG/dc  
/attachment



**MEMORANDUM – CITY OF PASADENA**  
**Public Affairs, City Manager's Office**

**DATE:** April 24, 2014  
**TO:** Michael J. Beck, City Manager  
**FROM:** William H. Boyer, Public Information Officer  
**SUBJECT:** Digital change-over by Charter for cable TV subscribers

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The following information was provided by the City Manager's Office, Public Affairs, to the City Council Field Representatives earlier this week in case they or City Councilmembers receive any calls from residents about their cable television service via Charter Communications.

Charter is moving forward with its "digital convergence" for cable subscribers. It is our understanding that up to half of the City will be switched this week and next week and the rest will follow thereafter. For the most part, the transition should be seamless. A brief overview on some key aspects of the switch includes:

1. Charter intends to eliminate analog signals and go to encrypted, all-digital and HD signals that will require subscribers to have a set-top box that decodes the signals before viewing. There is only so much room in the cable pipeline for programming content and analog signals take up a lot of room. Eliminating analog means more room in the pipeline to provide more digital and HD channels and encrypting all of it means that it will be more difficult to pirate the signal.
2. Any Charter subscriber who used to simply take the cable wire from the wall and plug it into their cable-ready TVs will now need a set-top box. Charter assures the City that only a small percentage of its Pasadena customers fall into this category and they are working with them to make sure the change-over is efficient and they are given some level of incentive and discounts during a transition phase. For almost all existing Charter customers who have set-top boxes, nothing will appear to change, although some on-air programming may have some temporary glitches during the transition.
3. As part of the changes, Charter has also informed the City that it intends to "neighborhood" or cluster similar channels to put the overall program/station line-up in a more logical order. For example, Charter says it intends to put all of the public affairs and the Public, Education and Government (PEG) channels near each other, tentatively somewhere in the channel range of 170 to 190. This would include our City TV station, KPAS; the public access channel, Arroyo and the two education stations for PUSD (KLRN) and PCC (KPCC-TV)--plus things like CSPAN, the California Channel, the County of LA government channel, etc. As of April 24, this had not occurred, but it is coming.

4. The City (City Manager's Office and DoIT) and PCAC will be working with Charter to monitor the situation and to make sure the transition goes well for our residents. Even with the neighborhooding, KPAS will, for the short term at least, continue to appear on Channel 3. Charter is doing behind-the-scenes mapping so that while subscribers may tune to Channel 3, the same signal will be co-located at its new home up in the 180-range. Again, for the most part, the transition should be seamless and should eventually improve picture quality and programming choices.

5. Any constituents/Charter subscribers who call your offices with complaints, questions, concerns, etc. about what is happening can be referred to PCAC's office at (626) 794-8585 or by email to [info@pasadenamedia.org](mailto:info@pasadenamedia.org). PCAC staff will help resolve any issues.

Please call me at (626) 744-4755 if you or Councilmember have any questions or please also direct public inquiries to the PCAC contact info above and/or to its website at [www.pasadenamedia.tv](http://www.pasadenamedia.tv).

Thank you.



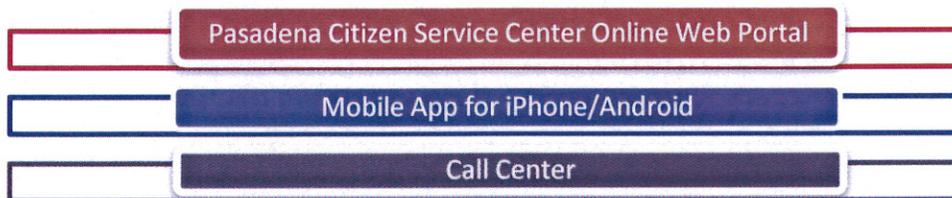
# Monthly Activity Report

Call Center / Web Requests  
March 2014

<http://cityofpasadena.net/CSC>

Welcome to the new Pasadena Citizen Service Center Monthly Activity Report. We are excited to share our performance results and monthly achievements.

The Pasadena Citizen Service Center is comprised of three elements:



#### Milestones for the Pasadena Citizen Service Center include:

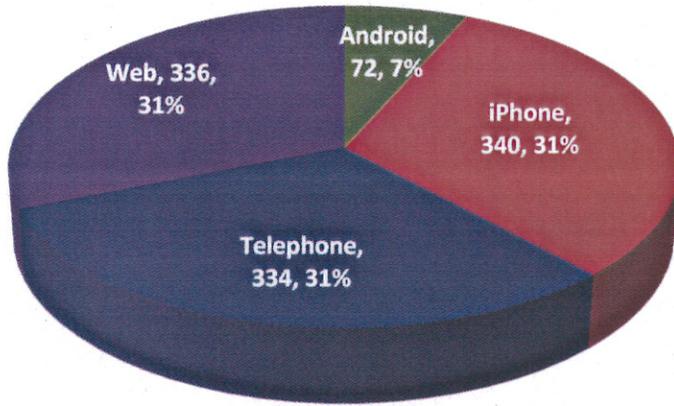
- Call Center Construction: Completed 9/20/13
- CSR Hiring: Start date 9/30/13
- CSR Training: 9/30/13 to 10/25/13
- Call Center Soft Launch: 10/28/13
- Official Launch: 1/24/14

The Pasadena Citizen Service Center incorporates the existing web and mobile applications with the addition of a "live answer" Call Center. This monthly activity report provides statistical analysis for both the Call Center and web/mobile app requests. The Call Center currently handles the City's extensions in addition to a direct dial number (626) 744-7311.

The Pasadena Citizen Service Center serves as the primary point of contact for callers seeking information, service and support from the City. The Call Center utilizes and manages requests within the Pasadena Citizen Service Center web, and mobile application offers callers a variety of self-service capabilities including the capability to initiate a service request or search the Knowledge Base.

During operational hours, Monday through Friday from 8 a.m. to 5 p.m., the Pasadena Citizen Service Center operates as a "live answer" Call Center. Callers do not have to navigate through an automated system to reach a live attendant. An afterhours auto attendant is available to route callers directly to a number of departments and also provides the option to leave a voicemail.

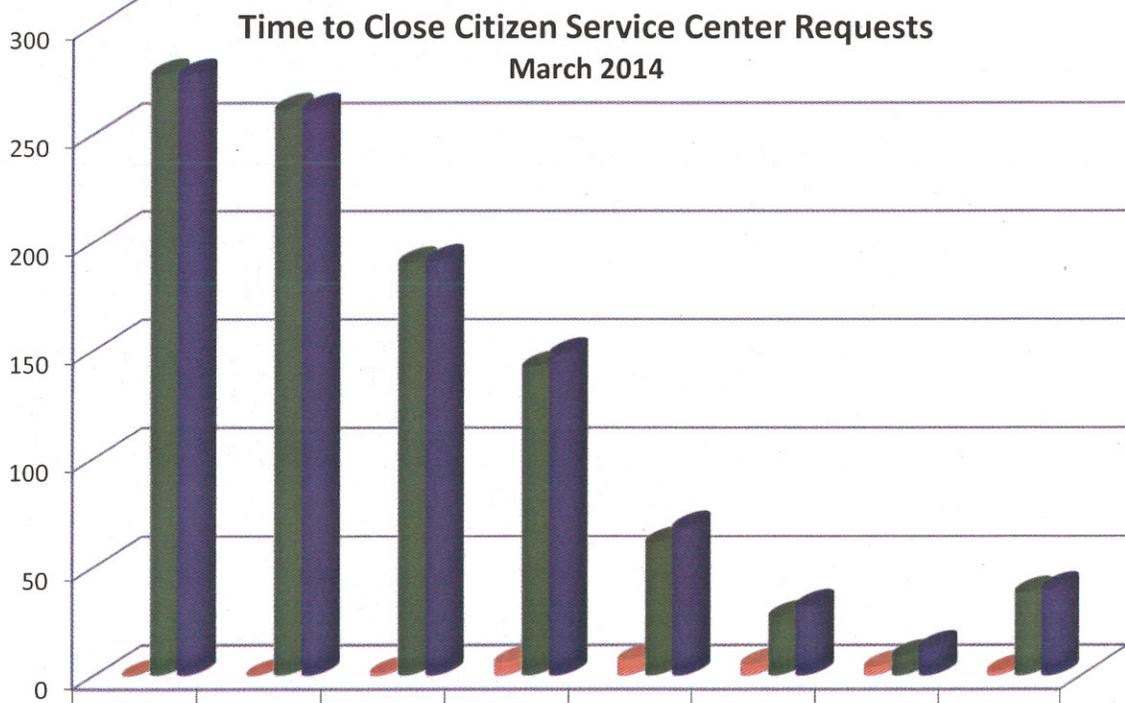
### How Requests Are Reported March 2014



### Top Calls by Department March 2014

Rank	Department
1	Public Works
2	General City Questions
3	Water & Power
4	Planning & Permitting
5	Housing
6	Transportation
7	City Manager
8	Health
9	Housing
10	Seasonal Questions

### Time to Close Citizen Service Center Requests March 2014



	0-1	2-3	4-5	6-7	8-9	10-11	12-13	14+
Exceeded due date	0	0	1	6	7	5	4	2
Met due date	277	261	190	142	61	27	9	38
Total requests	277	261	191	148	68	32	13	40

**Total Calls Answered**  
3,689

**Service Level**  
80.34%

(Calls Answered within 30 Seconds)

**Total Service Requests**  
1,083

(12 Departments Represented)

**By the Numbers March 2014**

**Registered Users**  
4,075

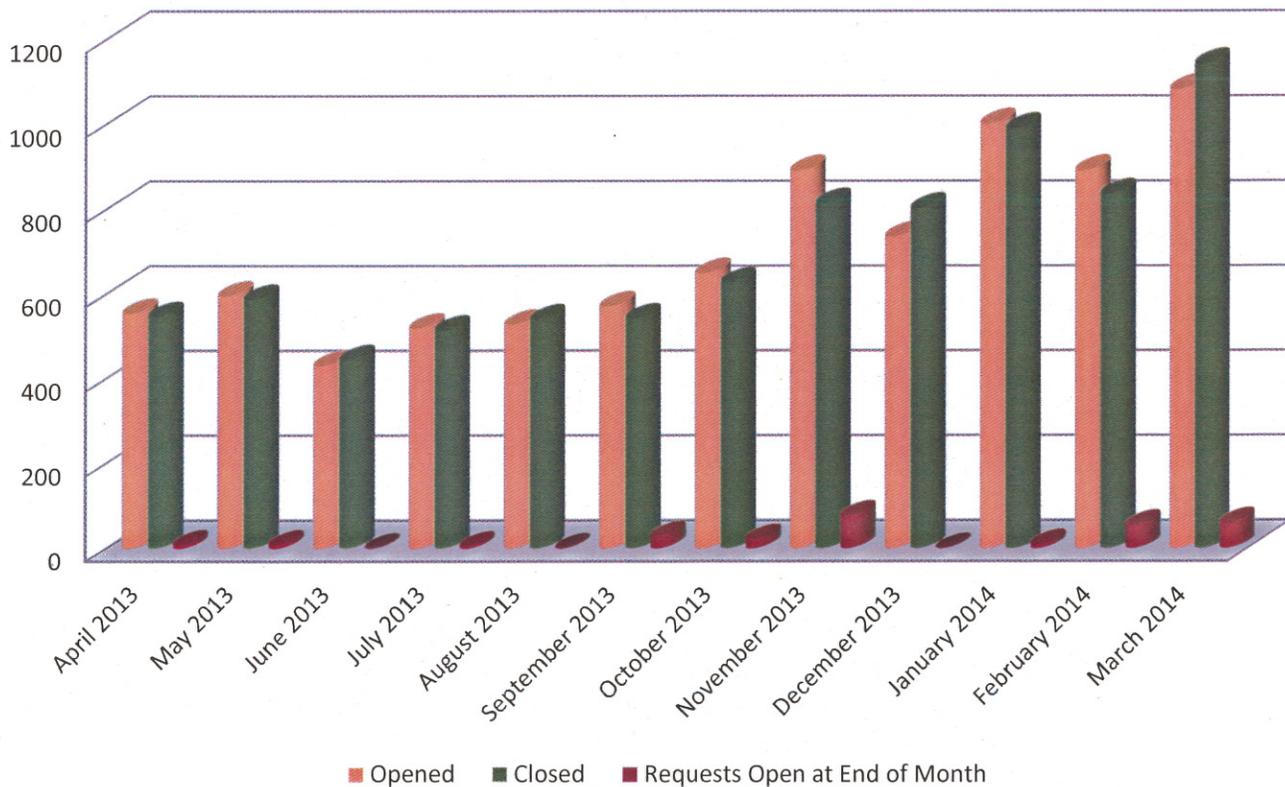
(Does Not Include Anonymous Users)

**Average Handle Time per Call**  
1:43

**Calls Abandoned**  
3.4%

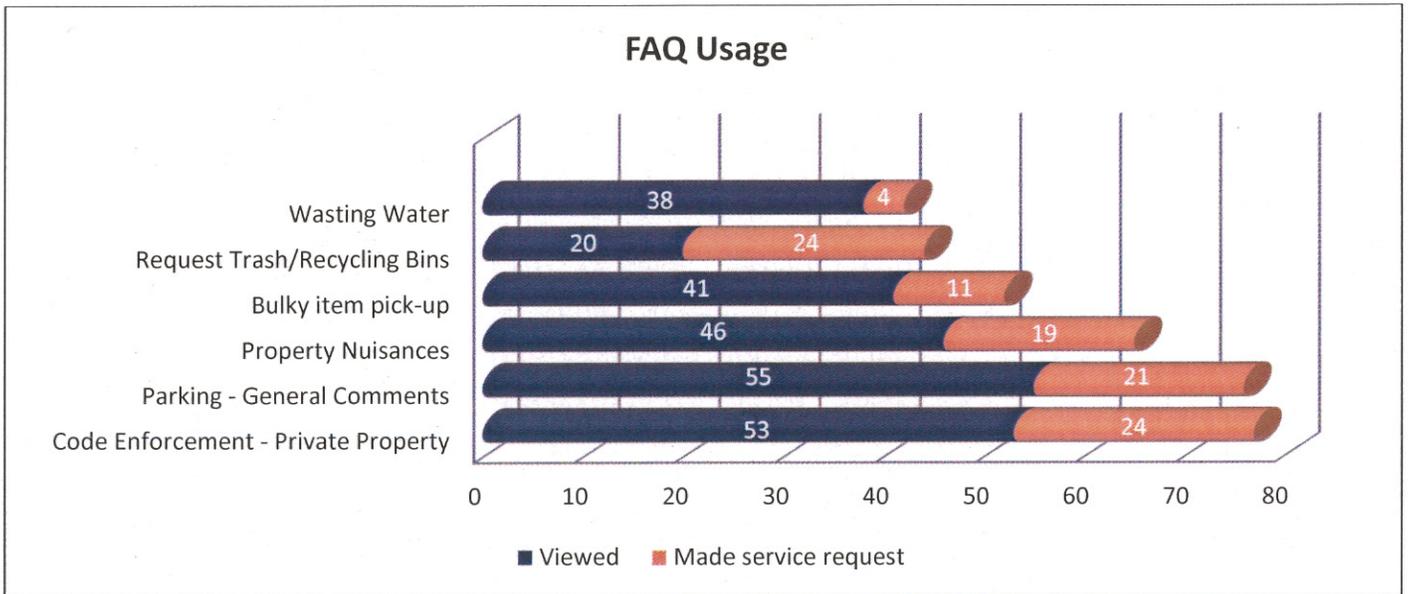
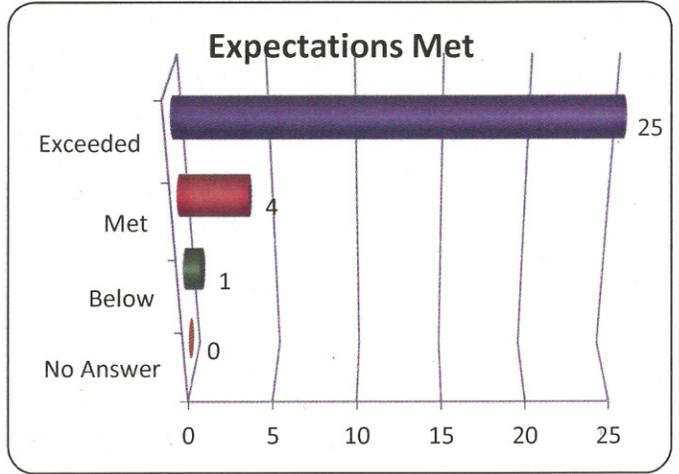
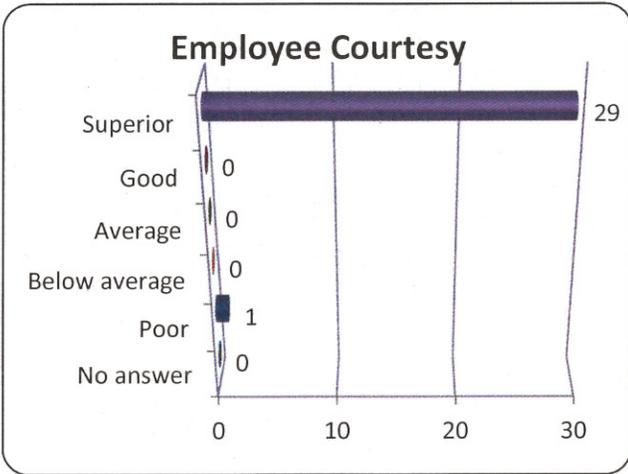
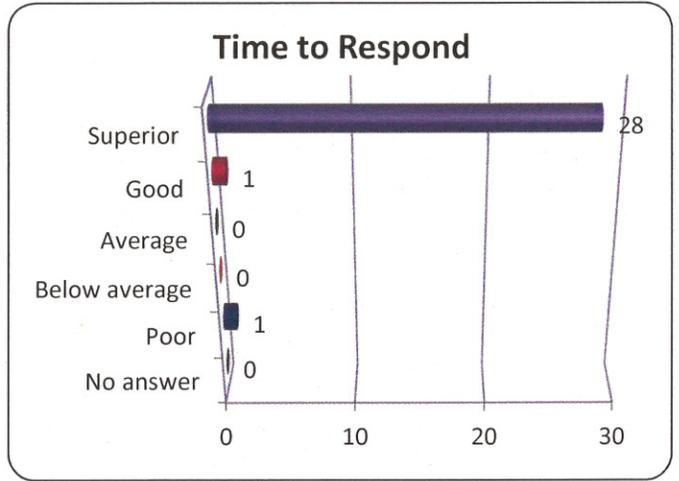
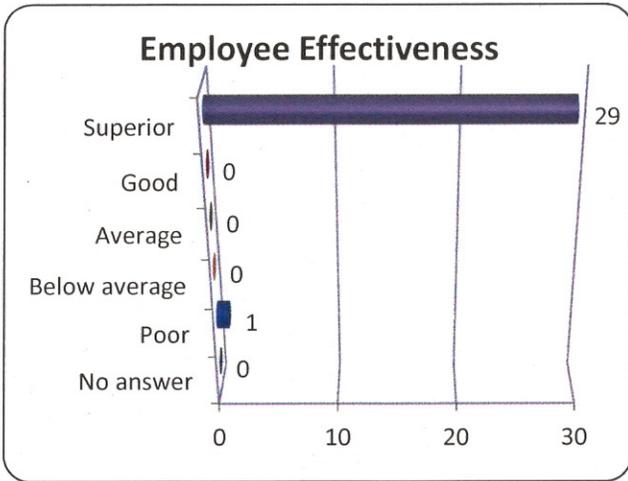
**Average Answer Delay**  
:17

**Open vs. Closed Requests by Month**  
4/1/13 - 3/31/14



# Customer Satisfaction Survey Results

March 2014





**TO:** Michael J. Beck, City Manager

**FROM:** Vincent P. Bertoni, AICP, Director of Planning & Community Development Department 

**DATE:** April 24, 2014

**SUBJECT:** Rotating Public Art Exhibition Program II Update

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**Rotating Public Art Exhibition Program Phase II Recent Installations:**

Two new public artworks were installed recently as part of the City's Rotating Public Art Exhibition Program Phase II (see attached images). This brings the number of installations to ten in replacement of the inaugural artwork exhibitions that were installed in 2011. Based on positive community response to the Program, Phase II includes expanded sites at the Convention Center and on North Lake Avenue; the Program now includes 11 total sites throughout Pasadena. The following new artworks can currently be viewed at these Rotating Program sites:

- "Sol Ray" by Steve Rieman (at North Lake Avenue and Maple Street);
- "#482 Rewind" by John and Joe Dumbacher (at E. Sierra Madre Blvd. and New York Drive)

Installation of the remaining site will take place in early May 2014. All Phase II artworks will remain in place for a period of two years.

The Rotating Public Art Exhibition Program places public artwork in neighborhood locations throughout Pasadena and in each City Council District. The program was created to expand the public's interaction with and dialog about public art by creating permanent sites for exhibitions of temporary public art. This unique program utilizes a panel comprised of two neighborhood representatives from each City Council District and three public art professionals. Artworks are also reviewed by an art conservator and staff from the departments of Public Works and Transportation for appropriateness.

The Rotating Public Art Exhibition Program has generated two new public garden spaces for artwork sites at Catalina Avenue (at Union Street) and Washington Boulevard (at Marengo Avenue) which provide inviting landscapes for artwork installations. A Dedication for new artworks will be held in early Summer 2014. New program brochures detailing all artworks and locations will be available soon at [www.cityofpasadena.net/arts](http://www.cityofpasadena.net/arts). For more information, please contact Rochelle Branch, Cultural Affairs Division Manager, Planning & Community Development Department: 744-7062.



Steve Rieman  
*Sol Ray*



Joseph and John Dumbacher  
*#482 Rewind*



PASADENA - NEW ZONING CASES

MARCH 25, 2014 TO APRIL 18, 2014

CASE TYPE	CASE #	ADDRESS	CC DIST	BRIEF DESCRIPTION	CASE PLANNER & PHONE #	RECEIVED DATE	CURRENT STATUS (4/11/14)	MEETING DATE	REVIEW BODY
PPR	2014-00005	487 S Grand Ave.	6	Demolition of existing two-story house and accessory building and construction of new two-story 5,417 s.f. house.	Jacqueline Ellis (626) 744-6709	04/01/14	New Case: assigned		Staff
MCUP	2014-00181	151 S Delacey Ave	6	Major Modification to Westgate MCUP #4703 to modify approved Tree Replacement Plan.	Robert Avila (626) 744-6776	04/02/14	New Case: assigned		HO
MCUP	6185	1015 S Arroyo Pkwy.	6	Tenant improvement for new 24,800 s.f. indoor rock climbing facility (former storage facility), height will be raised to 45' for climbing wall and MCUP for shared parking with BevMo.	Jason Killebrew (626) 744-7096	04/04/14	New Case: assigned		HO
CUP	6187	44 W Green St.	6	Tenant improvements including bar relocation, kitchen expansion, two restrooms and CUP for full alcohol sales for a new restaurant (Rocco's Tavern & 77 Lounge former La Luna Negra).	Natsue Sheppard (626) 744-7527	04/04/14	New Case: assigned		HO
PPR	2014-0006	736 Burleigh Dr.	6	Lot split of 27,280 sf lot into two lots (12,000 sf and 15,280 sf) in HD overlay	Robert Avila (626) 744-6776	04/07/14	New Case: assigned		Staff
V	11794	241 Redwood Dr.	6	Construction of a new 260 sf single-car garage in HD overlay. Variances for height, encroachment into front and side setbacks, and encroachment plane.	Jason Killebrew (626) 744-7096	04/08/14	New Case: assigned		HO
CUP	4425	465 S Arroyo Pkwy.	6	Modification to existing CUP to allow for wine tasting Type 86 ABC license for Whole Foods.	Kent Lin (626) 744-6817	04/10/14	New Case: assigned		HO

PASADENA - NEW ZONING CASES

MARCH 25, 2014 TO APRIL 18, 2014

CASE TYPE	CASE #	ADDRESS			CC DIST	BRIEF DESCRIPTION	CASE PLANNER & PHONE #	RECEIVED DATE	CURRENT STATUS (4/11/14)	MEETING DATE	REVIEW BODY
CUP	2635	3751	E	Foothill Blvd.	4	Modification to existing CUP to allow for onsite alcohol in conjunction with an ancillary restaurant for Whole Foods.	Kent Lin (626) 744-6817	04/10/14	New Case: assigned		HO
HDP	6190	835		Linda Vista Ave.	6	Construct new 2,426 sf residence and convert existing 1,008 residence into an accessory structure.	Luis Rocha (626) 744-6747	04/10/14	New Case: assigned		HO
MV	11796	1140		Chateau Rd.		Minor variance to reduce the rear yard setback from 25' to 5' for the construction of a new 800 patio structure.	Jacqueline Ellis (626) 744-6709	04/14/14	New Case: assigned		HO

For a list of acronyms, see the table on last page.

PASADENA - MAJOR ZONING CASES

UPDATED APRIL 18, 2014

CASE TYPE	CASE #	ADDRESS			CC DIST	BRIEF DESCRIPTION	CASE PLANNER & PHONE #	RECEIVED DATE	CURRENT STATUS (4/11/14)	MEETING DATE	REVIEW BODY
CUP	6172	922-936	E	Green St.	7	Mixed-Use Project - Demo existing buildings and construct a mixed-use project with 14,791 sf of commercial and 45 residential units.	Luis Rocha (626) 744-6747	03/05/14	Incomplete	-	HO
VTTM	72687	285	N	Wilson Ave.	5	Condo Map - Air parcels for a 27-unit 2 and 3 story condominium complex.	Jason Killebrew (626) 744-7096	02/27/14	Incomplete	-	HO
VTTM	72778	135	S	Wilson Ave.	7	Condo Map - Subdivision map for a new 30-unit condominium complex.	Jose Jimenez (626) 744-7137	02/24/14	Complete: scheduled	04/16/14	HO
PPR	2013-00025	415-600		Orange Grove Crl. & 985 Orange Grove Blvd.	6	Orange Grove Circle Project - Demolish 64 existing residential units and construct a new 90-unit complex as part of a planned development project. Will go to City Council as an informational item, tentatively 5/2014.	Jose Jimenez (626) 744-7137	12/24/13	Comments sent	-	CC
PPR	2013-00023	277	N	El Molino Ave.	3	Urban Housing Project - Demolish two buildings and construct a 105-unit urban housing complex. Will go to City Council as an informational item (4/28/14).	Beilin Yu (626) 744-6726	12/20/13	Scheduled: informational item	04/28/14	CC
PPR	2013-00022	260	N	Los Robles Ave.	3	Urban Housing Project - Demolish 172 existing units & construct 432 new units. Affordable units are proposed to be off-site. Will go to City Council as an informational item, tentatively 5/12/14.	Laura Dahl (626) 744-6767	12/18/13	Comments sent	-	CC
PPR	2013-00010	78	N	Marengo Ave.	3	Hotel Project (Julia Morgan Building) - Rehab 48,000 sf YWCA building designed by Julian Morgan and add 89,000 sf. for a new 180-room Kimpton hotel. Presented to City Council as an informational item (3/17/14).	Beilin Yu (626) 744-6726	07/22/13	Presented: informational item	03/17/14	CC

PASADENA - MAJOR ZONING CASES

UPDATED APRIL 18, 2014

CASE TYPE	CASE #	ADDRESS		CC DIST	BRIEF DESCRIPTION	CASE PLANNER & PHONE #	RECEIVED DATE	CURRENT STATUS (4/11/14)	MEETING DATE	REVIEW BODY	
PD	2013-00440	655		Westminster Dr.	6	Desiderio Project -- Reuse of the 5.1- acre Desiderio US Army Reserve Center (USARC) site as a 3.87-acre City Park and 9 single-family detached residential units to be developed by Habitat for Humanity. DEIR to be presented to PC (4/23).	Laura Dahi (626) 744-6767	07/08/13	Completing environmental	-	CC
CUP	6072	260-400	E	Colorado Blvd.	6	Paseo Colorado (former Macy's Site) - Demolish the Macy's building and retail spaces to the north and construct a new 179 room hotel, ground floor commercial and 75 upper floor residential units.	David Sinclair (626) 744-6766	05/24/13	Completing environmental	-	PC
PD	2013-00072	1336 & 1347	E	Colorado Blvd.	7	Hotel Project (former Ford Site) - Construct an 8-story 375 room hotel, 35,000 sf of commercial on the northern parcel and a 150 room hotel on the southern parcel.	David Sinclair (626) 744-6766	02/26/13	Completing environmental	-	CC
PD	2013-00015	100	W	Walnut St.	3	Lincoln Property / Parsons Project - Replace surface parking surrounding Parsons Tower and construct 475 residential units including some work/live, 620,000 sf of office and a 10,000 sf restaurant space.	Betty Donovanik (626) 744-6756	01/15/13	Completing environmental	-	PC

COMMUNITY PLANNING - ACTIVE CASES - MASTER PLANS/PD's

UPDATED APRIL 18, 2014

CASE TYPE	CASE #	ADDRESS		CC DIST	BRIEF DESCRIPTION	CASE PLANNER & PHONE #	RECEIVED DATE	COMPLETE DATE	CURRENT STATUS (4/21/14)	MEETING DATE	REVIEW BODY	
MP	2013-00160	940		Avenue 64	6	Hillside Homes -- A four phase Master Plan. To demolish a 5,978 sf recreation facility and swimming pool, and construct a new multipurpose building with 52 new parking spaces in the lower level. Overall parking will increase from 103 to 136 spaces. The number of clients served and the number of staff needed to service the programs will not change.	Robert Avila (626) 744-6776	04/15/13	5/8/2013	Completing environmental	--	PC
MP	2012-00451	50-72	S	San Gabriel Blvd.	4	Walden School -- A 10-Year Master Plan consisting of five phases. A 2-story classroom of 12,910 sq. ft. will be constructed along with a series of smaller buildings. No increase in enrollment will occur. Will go to City Council for final review. PC hearing 3/26/14: continued to date uncertain.	Denver Miller (626) 744-6733	10/19/12	11/15/12	Complete: Continued	--	PC
MP	2012-00435	2116	E	Villa St.	2	Villa Esperanza -- A 10-Year Master Plan consisting of three phases. The project proposes to demolish 12 of the existing 13 structures on the site and construct a new, 2-story administration building and two new, 1-story buildings for classrooms, along with an outdoor play area and landscaping. The existing structures to be demolished total 30,000 sf. The new buildings will total approximately 42,300 sf.	Ha Ly (626) 744-6743	10/02/12	11/01/12	Complete environmental	--	PC
MP	2012-00384	3880	E	Sierra Madre Blvd.	4	LaSalle High School -- A 4-phased Master Plan for the construction of athletic and performing arts facilities for an existing private high school.	Laura Dahl (626) 744-6767	09/05/12	10/4/12	Completing environmental	--	PC

COMMUNITY PLANNING - ACTIVE CASES - MASTER PLANS/PD's

UPDATED APRIL 18, 2014

CASE TYPE	CASE #	ADDRESS		CC DIST	BRIEF DESCRIPTION	CASE PLANNER & PHONE #	RECEIVED DATE	COMPLETE DATE	CURRENT STATUS (4/21/14)	MEETING DATE	REVIEW BODY	
MP	2010-00291	169	S	St. John Ave.	6	Maranatha -- To build out the physical facilities needed to serve the 800 students and 120 full-time faculty positions with a total of approximately 29,000 sf of new construction and 15,500 sf of remodeled or converted space. The project scope also calls for the installation of a perimeter fence around the campus and a master sign program.	Vicrim Chima (626) 744-6791	08/05/10	Scheduled	05/14/14	PC	
MP	2009-00461	100	W	California Blvd.	6	Huntington Hospital -- The Hospital is proposing to amend its master plan which includes the reconfiguration of the plan's boundary area, rehabilitation, demolition, and new construction that will occur in phases over the next 20 years.	Laura Dahl (626) 744-6767	12/03/09	Completing environmental	--	PC	
MP	2014-00157	135	N	Oakland Ave.	3	Fuller -- Amend the boundaries of the previously approved Master Plan to exclude several parcels that are no longer owned by Fuller and exclude development on these parcels. The proposed project does not include any new development, only a change in map boundaries and development schedule. The Development Agreement will also have to be modified.	Ha Ly (626) 744-6743	04/20/14	4/17/2014	Incomplete	-	PC
PD	N/A	655		Westminster St.	6	Desiderio -- Army Reserve Center will be converted to the Desiderio Neighborhood Park. Includes Desiderio Homes which consists of 9 single-family affordable detached bungalows in a courtyard formation.	Laura Dahl (626) 744-6767	N/A	Completing environmental	-	PC	

LISTS OF ACRONYMS

Acronym	Case Description	Review Body
CUP	Conditional Use Permit	Hearing Officer; Planning Commission if project includes over 75,000 sf of non-residential.
HDP	Hillside Development Permit	Hearing Officer.
MCUP	Minor Conditional Use Permit	Hearing Officer.
MV	Minor Variance	Hearing Officer.
PD	Planned Development	Recommendation by Planning Commission. Final review by City Council.
TPM	Tentative Parcel Map	Hearing Officer.
TTM	Tentative Tract Map	Hearing Officer.
V	Variance	Hearing Officer.
VTPM	Vesting Tentative Parcel Map	Hearing Officer.
VTTM	Vesting Tentative Tract Map	Hearing Officer.
PPR	Preliminary Project Review	City staff. Projects of community-wide significance presented to City Council as an info item.
MP	Master Plan	Recommendation by Planning Commission. Final review by City Council.

Acronym	Review Body
CC	City Council
DC	Design Commission
HO	Hearing Officer
PC	Planning Commission
BZA	Board of Zoning Appeals

The San Gabriel Valley Council of Governments and the Upper San Gabriel Valley Municipal Water District present

# WATER 101

The San Gabriel Valley is facing major challenges related to water — rising water costs, water quality and stormwater regulations, and a statewide drought.

What do these challenges mean for the region, and what can we do to address them?

Learn about these issues and what we can do at **WATER 101**.

**Tuesday, April 29, 2014**

**9:00 a.m.—12:00 noon**

**Upper District Board Room  
602 E. Huntington Drive, Suite B  
Monrovia, CA 91016**

Agenda Topics will include:

- ◊ Sources of Water
- ◊ Setting Water Rates
- ◊ Current water supply and outlook
- ◊ Protection of a reliable water supply
- ◊ Stormwater regulations
- ◊ Current water policy and legislation



**Please email  
[csims@sgvcog.org](mailto:csims@sgvcog.org) by  
Thursday, April 24 to  
register.**