

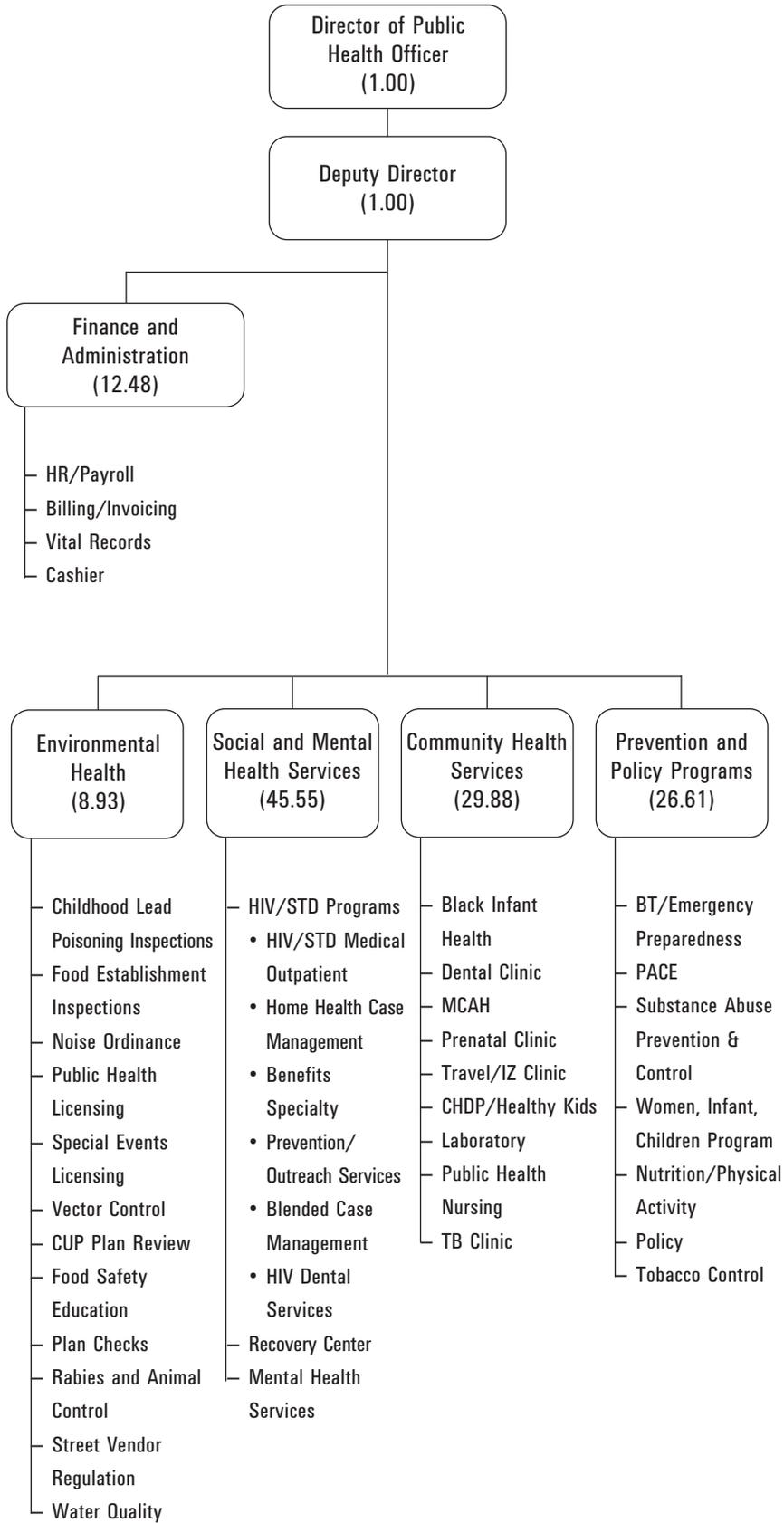


PUBLIC HEALTH



*Lamanda Park Branch Library
First opened in 1927. Current building opened in 1967.*

CITY OF PASADENA
PUBLIC HEALTH



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MISSION STATEMENT

The City of Pasadena Public Health Department (PPHD) is dedicated to promoting the physical, social and mental well-being of all who live, work, worship, learn and play in Pasadena.

PROGRAM DESCRIPTION

The PPHD is responsible for ensuring a healthy community through legally mandated services, essential public health functions, enforcement of the State Health and Safety Code, and administration of other policies, statutes, regulations and programs. To meet the needs of Pasadena's diverse community, PPHD uses *Healthy People 2020* as a benchmark to identify health improvement priorities, encourage collaborations across communities and sectors, empower individuals to make informed health decisions, and develop policy.

Tailored to the unique characteristics and assets of Pasadena, the scope of programmatic and clinical services spans the ten essential public health services, which are national standards that define public health practice:

- Monitor health status to identify community problems;
- Diagnose and investigate health problems and health hazards in the community;
- Inform, educate, and empower people about health issues;
- Mobilize community partnerships and action to identify and solve health problems;
- Develop policies and plans that support individual and community health efforts;
- Enforce laws and regulations that protect health and ensure safety;
- Link people to needed personal health services and assure the provision of health care when otherwise unavailable;
- Assure a competent public health and personal health care workforce;

- Evaluate effectiveness, accessibility, and quality of personal and population-based health services; and
- Research for new insights and innovative solutions to health problems.

Working with a host of local, regional, state, and federal partners and stakeholders, the Department champions interventions and strategies that resolve public health problems and create long-term, sustainable improvements in the community's health.

DEPARTMENTAL RELATIONSHIP TO CITY COUNCIL GOALS

The Department collaborates with the Bill Moore Community Health Clinic, Huntington Hospital, and ChapCare, a federally qualified health center (FQHC), to strengthen the health care safety net for uninsured and underinsured individuals.

As part of its health promotion, advocacy and planning efforts, each year PPHD participates in various community collaboratives and meetings, conducts outreach and mobile testing at community events, hosts panel discussions and forums on health issues that impact the community, and delivers presentations on various health programs, services, referral resources, and prevention education. The Department also publishes quarterly newsletters entitled, *Pasadena Healthy Times*.

The Department provides internship opportunities to students of all levels of education, meeting formal requirements such as community health nursing practicums, Master of Public Health (MPH) internships, residents from Glendale Adventist Family Medicine, Pasadena Unified School District (PUSD) community service, and magnet school internships.

Maintain Fiscal Responsibility and Stability:

It has been three consecutive years in which the Department operated without General Fund support. In fiscal year ending 2013, the Department year-end fund balance was above \$1 million.

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Through collaborative activities with Blais & Associates, a professional grants management company, there will be continuous efforts to seek more funding which will help maintain fiscal responsibility and stability while providing more supportive services for the community.

PPHD assesses Department operations to increase efficiency and heighten community service. Cross-training to enhance workflow and productivity across all Units, Programs and Clinics has been implemented and institutionalized, supporting more streamlined operations, improved customer service and consolidation of services to control costs.

Improve Public Facilities & Infrastructure:

The Department continues to undergo a “beautification” process. The Environmental Health Division reception area was modified to provide enhanced customer service and an intern bay was created. PPHD also began the construction process to increase safety and the number of parking spots to better accommodate client and staff by partnering with a neighboring non-profit agency.

Ensure Public Safety:

The Department’s Public Health Emergency Preparedness (PHEP) Program prepares the City for an infectious disease outbreak such as Severe Acute Respiratory Syndrome (SARS). The PHEP Program also conducts exercises involving City partners, as further discussed in “Fiscal Year 2014 Accomplishments.”

The Environmental Health Division improves the environmental quality of life and the health of Pasadena area residents through education and protection of the public by preventing the transmission of disease through biological, physical, and chemical hazards. The Environmental Health staff enforces the California Health and Safety Codes and Municipal regulations regarding food protection, recreational health, vector control, body art, hotels and motels, general sanitation, massage and health spas, and noise control. Through inspections and educational efforts, the staff

assists facility operators and other stakeholders achieve compliance.

The Public Health Nurses (PHNs) work closely with the Epidemiologist and Laboratory staff, Huntington Hospital and community clinics to monitor the activity of communicable diseases including the seasonal influenza virus. To protect the community and reduce the spread of respiratory illness, the PHNs host vaccination clinics at libraries, community centers, and farmers’ markets to administer flu vaccines at no cost. Additionally, PPHD allocates many doses of flu vaccine to community partners and PUSD. These agencies assist in reaching a larger number of individuals vaccinated against the flu.

The Department continues medical oversight of services to the public, responding quickly to Child Health and Disability Prevention (CHDP) medical provider complaints, investigating communicable disease reports, ensuring timely notifications of public health threats, enforcing compliance with selected communicable disease reporting requirements, and monitoring to protect appropriate health care delivery.

FISCAL YEAR 2014 ACCOMPLISHMENTS

The Department accomplished the following during Fiscal Year 2014:

- The Department’s collaboration with Blais & Associates yielded new funding streams in the amount of \$1,302,122. The grants allowed the Department to implement a System of Care approach to HIV-positive individuals throughout San Gabriel Valley, the City of Pasadena Michael D. Antonovich Dental Clinic to expand oral health services to seniors, and further support pediatric obesity prevention efforts;
- The Substance Abuse and Mental Health Services Administration (SAMHSA) awarded a System of Care (SOC) Expansion Planning Grant in the amount of \$215,122. Through this grant, a SOC approach will be broadened across all geographic areas within Service Provider Area 3, to improve and expand behavioral health services and

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implement evidence-based interventions to address the needs of parents, young children, and youth up to 24 years old. To facilitate the adoption of the SOC framework, the Department has started to develop strong network of partners outside of Pasadena, including government agencies, community-based organizations, and faith-based communities;

- In its first year of operation, the City of Pasadena Michael D. Antonovich Dental Clinic served over 360 Ryan White patients. The California Wellness Foundation awarded the clinic with \$120,000 to expand services to low-income seniors. The clinic was approved as a Denti-Cal provider, which further allows the Department to meet the oral health needs of the underserved community with the return of adult Denti-Cal insurance;
- The City of Pasadena Community Health Improvement Plan (CHIP) was published, which identified and set objectives for key focus areas that will improve the quality of life in Pasadena, including access to health services, mental health and substance abuse prevention, teen pregnancy prevention, and obesity and obesity-related disease prevention. Over the next five years, the CHIP work groups will execute strategies to combat the targeted health issues. The CHIP workgroups include collaborations with City of Pasadena departments, non-profit organizations, PUSD, faith-based agencies, and other local stakeholders;
- PPHD prepared for local implementation of the Patient Protection and Affordable Care Act (ACA), in which all eligible individuals would have access to affordable health care, either through Medi-Cal expansion to a larger population, or by purchasing coverage through the exchange known as Covered California. The local campaign to educate the public on the changes to health care and enroll individuals in health insurance is called "Covered Pasadena." The agencies involved in this effort include City of Pasadena departments, Young & Healthy, Huntington Hospital, ChapCare, the Bill

Moore Community Health Clinic, and other community-based organizations. With 11 Covered CA Certified Enrollment Counselors, PPHD is able to assist the community in health insurance enrollment and navigation of health benefits;

- The Maternal, Child and Adolescent Health Outreach Program implemented A Fresh Start, a free wellness clinic for pregnant and parenting teens at Learning Works Charter School. Weekly services for both teenage moms and dads include case management, support groups, education on infant development, infant health screenings, and referrals to local resources that aim to prevent birth and infant complications in the baby's first year;
- The Environmental Health Division implemented a new software program and tablet-based inspection process using funding from the U.S. Food and Drug Administration (FDA) grant;
- The Environmental Health Division collaborated with the Pasadena Humane Society & SPCA and residents to recommend amending the Pasadena Municipal Ordinance with respect to allowing backyard chickens in residential areas. This ordinance to support greater access to fresh eggs and support composting efforts was amended and passed;
- In celebration of National Public Health Week, PPHD coordinated week-long events for the community to learn about the changing world of public health and how health issues impact the community. Key highlights included a short documentary aired on KPAS called, "We Are Public Health," and a discussion panel to raise awareness on youth living with and newly diagnosed with HIV and AIDS;
- The Centers for Disease and Control and Prevention (CDC) funded the effort to establish a foundational framework for more consistent, hazard-specific public health emergency response planning across jurisdictions. Out of this directive, the Department's PHEP Program coordinated the Southern California Metropolitan Statistical Area (So Cal MSA) Point of Dispensing (POD) exercise. In this exercise, the PHEP

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Program collaborated with the public health departments in the Counties of Los Angeles and Orange and City of Long Beach to administer over 290 vaccines to the public at no cost. The POD was hosted on the front lawn of Day One, adjacent to City Hall, and with support from Huntington Hospital and the City of Pasadena Fire Department;

- The Health Resources and Services Administration (HRSA) Operation Link Program was launched. This innovative, mobile care research study provides vital care navigation and outreach to individuals in San Gabriel Valley who are both homeless and HIV-positive. The program links these individuals to case management services through the Department's own HIV/STD programs. Services include an outpatient medical clinic, dental clinic, mental health (psychotherapy and psychiatry) services, benefits specialty, medical care coordination, food pantry, and transportation. In addition to these HIV/STDs services, clients are provided with access to the Department's other direct services, including outpatient substance abuse classes and outreach services. If it is not possible to link them to care within PPHD's system, the care navigators research resources that are more convenient and appropriate to the client to further implement a new and innovative mobile, patient-centered medical home approach; and
- The Department's Prenatal Clinic is a thriving, comprehensive clinic servicing a minimum of 587 clients each month. This year, the Prenatal Clinic provided Family Planning Care, Access, and Treatment Program (FPACT) services to 298 Medi-Cal clients. With available funding, the clinic secured two part-time positions for enhanced and specialized in-house comprehensive care with a medical social worker and registered dietician, therefore providing individual and group pre- and post-natal education classes, breastfeeding support and education, and private consultations to help counsel patients with psychosocial issues and nutrition wellness. The

Prenatal Clinic has maintained good standing with the community and neighboring communities, with clients traveling as far as Moreno Valley and Fontana.

FISCAL YEAR 2015 ADOPTED BUDGET

Operating Budget:

The FY 2015 Adopted Budget of \$14,370,058 is \$91,164 less than the FY 2014 Revised Budget.

Personnel:

A total of 125.45 FTEs are included in the FY 2015 Adopted Budget. The decrease in FTEs represents the addition of 1.0 FTE; 0.25 increase/adjustment to an existing FTE; and the elimination of 4.90 FTEs resulting in a net decrease of 3.65 FTES. Also included, is a request to reclassify an existing 1.0 FTE. Additionally, 2.0 FTEs are being re-classed pursuant to the City's Classification Study.

YEAR-OVER-YEAR BUDGET CHANGES

Health Fund:

Total expenses decreased despite significant increases to internal service costs. The net decrease-to-expenses include eliminating a number of vacant positions. With no plans to fill these positions, the end result was a savings of \$209,575. Additionally, a number of encumbered positions, currently under-filled, were placed in their rightful position and unencumbered. These formerly under-filled positions resulted in a savings of \$158,333. There was a significant increase of 11.2% to Internal Service Costs.

The Department will continue to undergo facility "beautification". The stairwell environment will be enhanced and will include motivational signage enumerating the benefits from taking stairs. This project will serve as a model to be adopted at other City facilities and encourage physical activity through stair usage. Construction for Fiscal Year 2015 will also include finalizing the parking area.

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FUTURE OUTLOOK

The Department will seek accreditation from the Public Health Accreditation Board (PHAB) which was established to advance quality and performance within public health departments. National public health department accreditation has been developed to improve service, value, and accountability to stakeholders. Accreditation through PHAB provides a means for the Department to identify performance improvement opportunities, improve management, develop leadership, and improve relationships with the community. The process is one that will challenge the Department to think about what business it does and how it does that business. It will stimulate greater accountability and transparency.

The ACA will continue to navigate the newly insured individuals through the health care system, and also assist the residually uninsured in accessing care. Covered Pasadena efforts will include promoting health literacy to build skills that empower

individuals to understand their insurance plans and access their providers, and educate the uninsured on the community resources that are available for routine care and wellness.

In accordance to the Affordable Care Act, the Department will maintain efficiency, assist in continuity of care and improve patient care with eClinicalWorks, the adopted electronic health record system. Through this system, PPHD will continue to work with Huntington Hospital to ensure confidentiality in health information exchange, and allow for data analysis and trend tracking around access to care and disease outcomes on a population-level for the City of Pasadena. The Department will work with community organizations to execute strategies that will target the priority health issues identified in the City of Pasadena CHIP. A *Live Well Pasadena* campaign will be launched to promote unified health messages throughout the City, and community forums will be held to raise awareness on various health topics.

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SUMMARY OF APPROPRIATIONS BY EXPENDITURE CATEGORY (\$000)

Expenditure Category	FY2012 Actual	FY2013 Actual	FY2014 Adopted	FY2014 Revised	FY2015 Adopted
Personnel	\$6,952	\$8,083	\$10,875	\$11,180	\$10,971
Services & Supplies	2,799	4,060	1,607	1,865	1,824
Equipment	0	25	0	0	0
Internal Service Charges	1,131	1,263	1,416	1,416	1,575
Public Health Total	\$10,882	\$13,431	\$13,898	\$14,461	\$14,370

SUMMARY OF APPROPRIATIONS BY DIVISION (\$000)

Division	FY2012 Actual	FY2013 Actual	FY2014 Adopted	FY2014 Revised	FY2015 Adopted
Health Administration	\$1,318	\$1,522	\$1,865	\$1,865	\$2,653
Environmental Health	1,977	1,902	1,087	1,087	1,059
Social & Mental Health Services	3,437	5,844	6,521	6,822	6,185
Community Health Services	1,671	1,716	2,057	2,057	1,750
Prevention & Policy Programs	2,479	2,447	2,368	2,630	2,723
Public Health Total	\$10,882	\$13,431	\$13,898	\$14,461	\$14,370

SUMMARY OF APPROPRIATIONS BY FUND (\$000)

Fund	FY2012 Actual	FY2013 Actual	FY2014 Adopted	FY2014 Revised	FY2015 Adopted
203-Public Health Fund	\$10,882	\$13,431	\$13,898	\$14,461	\$14,370
Public Health Total	\$10,882	\$13,431	\$13,898	\$14,461	\$14,370

SUMMARY OF FTES BY DIVISION

Division	FY2012 Actual	FY2013 Actual	FY2014 Adopted	FY2014 Revised	FY2015 Adopted
Health Administration	7.38	8.75	12.05	12.05	19.19
Environmental Health	6.89	7.39	8.42	8.42	7.97
Social & Mental Health Services	23.61	45.85	59.83	59.83	54.73
Community Health Services	14.00	18.96	19.13	19.13	16.95
Prevention & Policy Programs	28.37	22.90	22.67	29.67	26.61
Public Health Total	80.25	103.85	122.10	129.10	125.45

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PERFORMANCE MEASURES	FY 2013 Actual	FY 2014 Target	FY 2014 Mid-Yr Actual	FY 2015 Target
Council Goal: Support and promote the quality of life and the local economy.				
FINANCE/ADMINISTRATION DIVISION				
VISION: To be fiscally solvent.				
Objective A: To improve the invoice and billing process, and increase revenues.				
1. Conduct audits at least monthly for booked revenue versus revenues received.	N/A	N/A	6	12
2. Meet grants invoicing deadlines for at least 80% of the grants monthly in FY2015.	N/A	N/A	85%	80%
Council Goal: Ensure Public Safety.				
PUBLIC HEALTH EMERGENCY PREPAREDNESS (PHEP) PROGRAM				
VISION: A city with residents that is well-equipped with resources and knowledge to effectively respond to and recover from emergencies of public health significance.				
Objective A: Provide trainings to staff, city partners and the public about public health emergency preparedness.				
1. Increase the percentage of full-time staff that have completed all mandatory National Incident Management System (NIMS) trainings to at least 90%.	N/A	69%	67%	90%
Objective B: Plan and execute exercises and drills that test public health emergency preparedness plans.				
1. Reduce the time necessary to activate designated personnel in response to a public health emergency to 60 min. with no advance notice. (Healthy People 2020 goal, national baseline 66 minutes).	90 minutes	60 minutes	76 minutes	60 minutes
ENVIRONMENTAL HEALTH DIVISION				
VISION: Improve the environmental quality of life in all regulated facilities by preventing from biological, chemical or physical hazards.				
Objective A: Ensure all food facilities serve and sell safe food.				
1. Increase the percentage of risk category 3 food facilities that have been inspected at least 3 times to 90%.	N/A	N/A	N/A	90%
Objective B: Increase the productivity and accessibility of Environmental Health Plan Check services.				
1. Ensure at least 90% of the plans submitted to plan check are completed within 20 working days after submission.	N/A	N/A	N/A	90%
Objective C: Maximize customer experience when responding to complaints.				
1. Maintain average complaint response cycle time to 3 working days or less for non-critical emergency complaints.	N/A	N/A	N/A	3.0

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PERFORMANCE MEASURES	FY 2013 Actual	FY 2014 Target	FY 2014 Mid-Yr Actual	FY 2015 Target
BLACK INFANT HEALTH PROGRAM				
VISION: Healthier African American infants and mothers who have infants and children up to the age of two with assured access to quality maternal and child health services.				
Objective A: Expand and improve client services for the clients enrolled in the Black Infant Health Program.				
1. Increase the number of enrolled clients who attend group intervention to 90%.	N/A	N/A	N/A	90%
2. Increase the number of clients who complete the prenatal and postpartum group series to 65%.	N/A	N/A	N/A	65%
3. Increase the number of clients who complete 7 out of 10 sessions to 85%.	N/A	N/A	N/A	85%
4. Increase the number of classes that have at least 5 clients in attendance to 80%.	N/A	N/A	N/A	80%
5. Increase the number of client records entered into the MIS within 7 days of enrollment to 90%.	N/A	N/A	N/A	90%
6. Increase the number of clients who complete the BIH Program (Program Exit Steps) to 65%.	N/A	N/A	N/A	65%
CHILDREN'S HEALTH OUTREACH (HEALTHY KIDS AND CHILD HEALTH & DISABILITY PREVENTION PROGRAMS)				
VISION: All Pasadena children with equal access to healthcare.				
Objective A: To improve the quality of services offered by CHDP providers.				
1. Increase the percentage of CHDP providers met at least 3 times per year to 80%.	N/A	N/A	N/A	80%
2. Increase the accuracy rate of PM 160 completion to 85%.	N/A	N/A	N/A	85%
Objective B: Provide quality in client enrollment and continuity of health benefits services.				
1. Reduce the percentage of submitted health insurance applications that are determined ineligible to 10%.	11.6%	10.0%	18.5%	10%
2. At 12 months, less than 35% of the clients who were assisted with application enrollment will be lost to follow-up.	42.0%	35.0%	49.5%	35%
MATERNAL, CHILD AND ADOLESCENT HEALTH OUTREACH (MCAHO) PROGRAM				
VISION: All women, infants, children, and adolescents in Pasadena are healthy, safe and have equal access to health resources.				
Objective A: Improve the outreach and access to quality health and human services.				
1. Increase the exclusive breastfeeding rates prenatal clinic clients from 49.2% to 54%.	N/A	N/A	49%	54%
Objective B: Improve maternal health by optimizing the health and well-being of girls and women across the life course.				
1. Increase the number of adolescents who complete the Reproductive Health Life Plan to 100.	N/A	N/A	N/A	100

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PERFORMANCE MEASURES	FY 2013 Actual	FY 2014 Target	FY 2014 Mid-Yr Actual	FY 2015 Target
COMPREHENSIVE PERINATAL SERVICES PROGRAM (CPSP)				
VISION: All women, infants, children, and adolescents in Pasadena are healthy, safe and have equal access to health resources.				
Objective A: All pregnancies will result in normal weight infants born at-term and every baby will have a healthy start in life.				
1. Increase the percentage of CPSP providers who receive at least one Quality Improvement (QI) Visit to 50%.	N/A	N/A	N/A	50%
PUBLIC HEALTH NURSING PROGRAM				
VISION: The Public Health Nursing Program will serve as key leaders and practitioners to foster public health nursing practice excellence in Pasadena.				
Objective A: Improve public health nursing responsiveness by reporting communicable disease cases.				
1. Increase the percentage of communicable diseases entered into CalREDIE within 30 days of receipt to 80%.	N/A	N/A	N/A	80%
Objective B: Improve tuberculosis (TB) investigation practices.				
1. Increase the percentage of active tuberculosis cases being followed by Public Health Nursing who have been screened for HIV/AIDS and verified in the Report of Verified Case of TB (PVCT) from 38% to 88%.	N/A	N/A	38%	88%
Objective C: Improve vaccination coverage rates and fiscal solvency for the Pasadena Public Health Department Immunization Clinic.				
1. Increase the number of vaccines administered at the Immunization Clinic, including outreach, by 10%.	4,412	4,853	2,220	5,340
CITY OF PASADENA RECOVERY CENTER				
VISION: A community with cost-effective, accessible treatment services for alcohol and substance abuse for our residents including youth and their families.				
Objective A: Maintain and expand high-quality alcohol and substance abuse services for our clients.				
1. Increase the percentage of clients enrolled in the DUI course who complete the course the first time to 100%.	N/A	N/A	N/A	100%
2. Increase the percentage of DUI clients who have successfully paid for the course by completion to 75%.	N/A	N/A	N/A	75%
3. Increase the number of clients enrolled in outpatient services by 10%.	N/A	N/A	N/A	10%
WOMEN, INFANTS, AND CHILDREN (WIC) PROGRAM				
VISION: A healthy community for our low-income women, infants, and children up to age 5 to have access to nutritious foods, information on healthy eating, and referrals to health care.				
Objective A: Decrease the risk of poor birth outcomes through early prenatal care, longer pregnancies, fewer very low-birth weight babies, and fewer fetal and infant deaths.				
1. Increase the caseload percentage to 93% monthly by FY 2014-2015.	N/A	N/A	90.7%	93%
2. Increase the proportion of mothers who breastfeed at 6 months to 35%.	N/A	N/A	33.9%	35%

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PERFORMANCE MEASURES	FY 2013 Actual	FY 2014 Target	FY 2014 Mid-Yr Actual	FY 2015 Target
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Objective B: Improve the health of participants during critical times of growth and development through nutrition education and healthy food vouchers.

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|--|-----|-----|-------|-----|
| 1. Increase nutrition education contacts by 10% from FY2013-2014 (contacts include reminder calls, texts, and emails; and online and phone education). | N/A | N/A | 0 | 50 |
| 2. Increase the check redemption rate to 85% by FY2014-2015. | N/A | N/A | 82.9% | 85% |

TOBACCO CONTROL PROGRAM

VISION: A community with reduced death and disease due to tobacco and related products and reduced tobacco-related health disparities and health inequities.

Objective A: Decrease the amount of exposure to tobacco advertising to minors within the City of Pasadena.

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|--|-----|-----|-----|----|
| 1. Increase the number of retailers who voluntarily place pro-related health advertisings in local convenience stores. | N/A | N/A | N/A | 25 |
|--|-----|-----|-----|----|

Objective B: Improve enforcement efforts of the smoke-free multi-unit housing (MUH) ordinance.

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|--|-----|-----|-----|-----|
| 1. Resolve 50% of the first-time smoking complaints that are reported to the smoking complaint line within 10 business days. | N/A | N/A | N/A | 50% |
|--|-----|-----|-----|-----|

Council Goal (continued): Support and promote the quality of life and the local economy.

PHYSICAL ACTIVITY AND NUTRITION PROGRAM

VISION: Empowered Northwest Pasadena residents making healthy lifestyle choices and reduce prevalence of obesity and diet-related chronic diseases.

Objective A: Increase access and consumption of fruits and vegetables.

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|--|-----|-----|----|----|
| 1. Increase the number of adults, teens, and children that participate in nutrition and physical activity classes by 25% | N/A | N/A | 50 | 63 |
| 2. Increase the number and rotation of approved SNAP-Ed sites that offer nutrition classes to 10 | N/A | N/A | 5 | 10 |
| 3. Increase the number of partners that actively participate and promote in the NPA Program events and activities to 6. | N/A | N/A | 3 | 6 |

ANDREW ESCAJEDA COMPREHENSIVE CARE SERVICES (AECCS)

VISION: A Greater Pasadena Area community with improved mental health and social wellness.

Objective A: Develop a Systems-of-Care Expansion San Gabriel Valley (SPA 3) Strategic Plan for Cluster #1 cities of Pasadena, Altadena and Sierra Madre.

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|---|-----|-----|-----|---|
| 1. Establish at least 5 new MOU's with school, police, mental health providers, community partners. | N/A | N/A | N/A | 5 |
|---|-----|-----|-----|---|

Objective B: Decrease the incident number of cases of HIV/AIDS in youth.

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|---|-----|-----|-----|-----|
| 1. Increase the number of testing locations to target at-risk youth within the city by 3 sites. | N/A | N/A | N/A | 3 |
| 2. Increase the number of youth ages 18-24 tested for HIV/STD in Pasadena and Altadena by 15%. | N/A | N/A | N/A | N/A |

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PERFORMANCE MEASURES	FY 2013 Actual	FY 2014 Target	FY 2014 Mid-Yr Actual	FY 2015 Target
Objective C: Expand and improve HIV/STD services in the City of Pasadena Andrew Escajeda Comprehensive Care Services Clinic.				
1. Increase number of clients linked to care after testing positive for HIV and STI's to 20%.	N/A	N/A	N/A	20%
2. Increase the number of medically adherent patients to 25%.	N/A	N/A	N/A	25%
3. Increase the percentage of client that receive appointment reminders (calls/emails/letters) at least one day before their appointment to 95%.	N/A	N/A	N/A	95%
MICHAEL D. ANTONOVICH ORAL HEALTH SERVICES				
VISION: A community with access to high-quality dental services for all patients.				
Objective A: To provide and improve essential oral health services to the community.				
1. Increase the number of unduplicated HIV/AIDS patients receiving dental care by 230.	N/A	N/A	293	520
2. Give oral health education to at least 75% of the dental patients at least once in the measurement year.	N/A	N/A	14.8%	75%
3. Expand dental care to other patient populations, specifically Seniors age 55 and older.	N/A	N/A	0	350
4. Increase the percentage of clients with a Phase One treatment plan completed within 12 months of initiation in the measurement year to 75%.	N/A	N/A	N/A	75%
LABORATORY				
VISION: We envision a high-quality lab for a healthier community.				
Objective A: Increase and expand high-quality laboratory services based on community needs.				
1. Increase the number of Quantiferon Gold Tests by conducted on average monthly by 10%.	N/A	N/A	18	20
Council Goal (continued): Support and promote the quality of life and the local economy.				
PRENATAL CLINIC				
VISION: We envision the prenatal clinic becoming a comprehensive women's health clinic.				
Objective A: Increase the fiscal solvency for the Comprehensive Women's Clinic.				
1. Decrease reimbursement denial rate from 2% to 1%.	N/A	N/A	2%	1%
Objective B: Maintain and expand current prenatal services.				
1. Increase the number of women seen on the Family PACT program by 5%.	298	N/A	197	325

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PERFORMANCE MEASURES	FY 2013 Actual	FY 2014 Target	FY 2014 Mid-Yr Actual	FY 2015 Target
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HRSA/SPNS

VISION: To have a defined medical home for people who are homeless living with HIV/AIDs and are dually-diagnosed with a mental health or substance abuse disorder, and create community awareness around stigma for homelessness, HIV/AIDS and mental health.

Objective A: Improve care navigator experience to improve medical and housing status for our clients.

1. Increase the percentage of clients contacted at least weekly from 1% to 25%.	N/A	N/A	1%	25%
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Objective B: To improve community awareness, increase partnerships and decrease client barriers.

1. Increase the number of outreach events to HIV/AIDS infected and affected youth and women by 5 new locations in FY2015.	N/A	N/A	4	9
2. Increase the number of provider presentations at community meetings and events by 3 in FY2015.	N/A	N/A	1	4

SUBSTANCE ABUSE PREVENTION SERVICES

VISION: A Greater Pasadena Area community with reduced alcohol abuse, particularly amongst our youth.

Objective A: Decrease the number of youth (school-aged kids) that use alcohol and other drugs.

1. Expand the number of classes conducted by the SAPC program from last year 98 to 264 sessions.	98	98	132	264
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Objective B: Increase the number of parents that talk to their kids about the dangers of alcohol and marijuana use.

1. Ensure that at least 90% percent of the adults that take the ' <i>Drugs: True Stories</i> ' workshop "Somewhat agree" or "Completely agree" with all of the post-test questions.	N/A	N/A	N/A	90%
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